

THE CITY OF ALL THINGS PRECIOUS



CITY OF FRANCISTOWN BACKGROUND

Francistown is a city in the North-Eastern zone of Botswana, near the Zimbabwean border (Ramokgwebana Border). The city was founded in 1897 when the railway line, which the British South Africa Company was constructing, reached Monarch on 1st September 1897. The line was part of Cecil Rhodes' dream of building a railway from Cape to Cairo and passed south of Nyangabgwe Hill because it was the shortest route to Zimbabwe's Bulawayo. The development of the city was prompted by a 19th-century gold rush as Daniel Francis, an English Prospector from Liverpool, United Kingdom, acquired prospecting licenses in the region in 1869. The settlement that was established thereafter,

was called Francistown, named after Daniel Francis, who was also one of the founding directors of the Tati Concession which virtually owned most of the land in the area. In 1960, Francistown was declared a Township Authority (FTA) to conduct the affairs of the township. At independence in 1966, the Francistown Town Council (FTC) was established for the governance and administration of the aforesaid

Township. This was executed to secure and promote the health, order, and good governance of the Town. The FTA's first Mayor was Honourable Paul Mincher. In 1971, about 100, 000 acres of farmland were signed over to the Botswana Government by Tati Company Limited, and in 1973 the company handed over its mineral rights to the government.

In 1997, when Francistown turned 100 years old, it was declared a city, whereas the Francistown Town Council (FTC) had to shift and transform into the Francistown City Council (FCC). The first Mayor of the Francistown City Council was Honourable Motlatsi Molapisi. To date, the Council provides quality social services and physical infrastructural development to the community of Francistown through the implementation of government policies and programs. The council does this in a practical manner through various departments to ensure proper service delivery. For the past decades, Francistown has been experiencing a period of rapid growth. This can be attributed to the growth of the commercial and industrial sectors in the city.

The City prides itself as the hub of commerce and industry in the northern part of Botswana and provides a linkage with our Southern African Development Community (SADC) neighbours such as Zimbabwe, Zambia, and Namibia. Thus the city is geographically well-placed to enhance the socio-economic development of the SADC region. The city has great potential to accommodate various economic sectors such as heavy industries, agriculture, and tourism just to mention a few. On that note, the Special Economic Zones Authority Botswana (SEZA) declared Francistown as a Mining and Logistics Hub in 2013. Moreover, land has been identified around Phillip Matante International Airport to accommodate this zone and processes are currently ongoing to actualize the Francistown Special Economic Zone Master Plan.

VISION

A competitive provider of local Governance, social services and physical infrastructure.

MISSION

We exist to provide effective Local Governance, quality social services and physical infrastructure through implementation of government policies and programmes. We will do this in an impartial manner through competent, motivated and disciplined manpower in order to improve the quality of life of the community in collaboration with our stakeholders.

VALUES

Honesty; free from corruption

Commitment; effectiveness, timeliness, result/goal orientation

Transparency; openness, information sharing/communication

Botho; good relations, tolerant, polite, compassionate/caring

Creativity; practice innovation

Accountability; responsibility, compliance

Impartiality; fairness

Integrity; self-discipline, exemplary, fairness, trustworthy, courtesy, honesty

TEN POINTS AGENDA

In our quest to improve service delivery within the Public Service, we pledge the following to our customers.

1. Be respectful to all customers at all times
2. Treat complaints as useful feedback
3. Maintain professionalism at all times
4. Provide a welcoming environment to customers
5. Maintain zero tolerance for corruption
6. Adhere to service standards that have been set for the different services
7. Ensure prompt response to all communications
8. Provide different platforms for engaging our customers
9. Go an extra mile and exercise flexibility in ensuring access to different services.
10. Promptly and appropriately deal with lapses in the system.

CONTACT DETAILS

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